FREQUENTLY ASKED QUESTIONS – ARTS@JLG: HEART (12 & 13 JULY 2025)

Will you need to pay to attend/participate?

No, all activities are free-of-charge!

Do I need to register for the activities?

Yes, for the registered workshops, guided tours, and cooking demonstration. No for everything else!

How long will the event be ongoing?

The event will take place across the weekend of 12 and 13 July (Saturday and Sunday) from 9am to 6pm.

What are the different types of activities taking place over the two days?

Visitors can expect a wide range of activities such as art and craft workshops, fitness workouts, water activities, bouncy castles, garden tours, a marketplace, and more!

Learn more on our website: https://go.gov.sg/artsjlgheart

What are some of the kid-friendly activities available?

All of the activities are kid-friendly, with varying minimum age limits. Parental supervision is recommended for children aged 12 and below.

Is the event rain-or-shine?

Yes (mostly)! Workshops and Walk-In Activities will take place under tentage and will proceed regardless of weather, unless otherwise stated. Activities 'Around the Garden' will be cancelled in the event of heavy rain.

Is this a pet-friendly event?

Yes! All pets must be leashed, and pet owners must clean up after their pets.

What are some of the outdoor activities available?

There are outdoor workout activities such as Zumba and HIIT. You are strongly encouraged to bring your own water bottles, exercise mats, and towels. In the event of heavy rain, these activities will be relocated to the Viewing Gallery at PAssionWave @ Jurong Lake Gardens (Level 2).

The Guided Tours of Chinese and Japanese Garden, as well as the water activities, are also conducted outdoors. In the event of heavy rain, these activities will be cancelled.

Bouncy castles will be off-limits in the event of rain and may resume after the rain has stopped.

Are there event goodie bags/freebies?

Head over to our Information Booth and complete a couple tasks to redeem an exclusive goodie bag containing National Family Festival-branded items as well as NParks-branded activity booklets!

Will photos and videos be taken during the event?

Yes. We will be utilising audio and/or visual recording equipment to record the event. By entering

the venue and attending the event, you consent to being filmed and recorded by NParks and for NParks to use your image, likeness or any sound recording for any media or other purposes in perpetuity, which may include public transmission or promotional purposes, without payment or claim to copyright or other intellectual property rights. You further consent to footage including your image, likeness or any sound recording being shared with law enforcement authorities where necessary.

Where do I go for the various activities?

The main event area is at Lakeside Field, Jurong Lake Gardens. This is where the walk-in activities and registered workshops will be held.

Kitchens Around the World: A Garden Tour and Cooking Demonstration will be held at Kitchen Garden, Chinese Garden.

The Guided Tours of Chinese and Japanese Garden have different meeting points.

Chinese Garden: Entrance Pavilion @ North Carpark, Jurong Lake Gardens [Click <u>here</u> for a photo of the meeting point]

Japanese Garden: Outside Mempat Hall @ Gardenhouse, Jurong Lake Gardens [Click <u>here</u> for a photo of the meeting point]

Where is the nearest carpark?

The nearest carpark is North Carpark, 104 Yuan Ching Rd, Singapore 618665.

How can I get to the nearest MRT station?

The nearest MRT station is Lakeside MRT. It is a 20-minute walk from the MRT. Bus services along Yuan Ching Road: 49, 154 are also available.

To reach Kitchen Garden, the nearest MRT station is Chinese Garden MRT. It is a 20-minute walk from the MRT.

Will the other parts of the Garden be closed during this event?

No, the rest of the Garden will remain open to the public, there will be no changes to the operating hours and services. You may check out our attraction operating hours and information here: https://www.nparks.gov.sg/juronglakegardens/plan-your-visit/operating-hours-and-services

Who can I contact if I have more questions on Arts@JLG:heART?

Please reach out to <u>JurongLakeGardens@nparks.gov.sg</u>.